



CHARLES A. SMITH, DDS & ASSOCIATES

Specialists for Aesthetic Dentistry

Welcome to our practice!

Thank you for choosing our office to care for your dental needs, we are honored to serve your dental needs. We look forward to becoming your partner in dental health. Our practice is prevention-oriented so you can expect your initial examination in our office to include all necessary x-rays, an evaluation for gum disease and an oral cancer screening.

At your first appointment, which takes approximately 90 minutes, we will complete a comprehensive oral examination. This includes a complete review of your medical and dental history, all necessary x-rays, periodontal health evaluation, and the appropriate dental hygiene therapy. Following this exam, your dentist or hygienist will discuss their findings with you to develop a treatment plan and we will schedule you according to your needs.

If your sponsor is active duty, please provide all necessary information for your dental insurance this includes his/her current duty station and DEROS. For non-active duty patients, please be aware that you will be responsible to pay the day services are completed.

As a courtesy, for active duty family members we will file claims on your behalf with United Concordia, and help in any way we can to maximize your benefit. All our prices are in Euro. For your convenience we accept Visa, Master Card and the European Mastro Card. In accordance with German law, we do not accept the VAT forms.

We ask you make every effort to keep your appointment. If this is not possible, we would appreciate the courtesy of 24 hour notice. We will be happy to reschedule your appointment to a more convenient time, if necessary.

If you are unfamiliar with our location and/or where to park, please see next page for detailed directions.

We look forward to meeting you and serving your needs.

Further Directions and Info on Getting to our Practice:

- There are several areas of construction going on around our building.
- You can park at the Mercaden Mall
 - Price is between €1,20 and €8,00 euro (max for full day) (€10,00 if parking ticket is lost)
 - Pay before you leave vs when you first arrive
 - Exit the mall on floor EG by McDonalds, a bakery, and Dunkin Donuts
 - Walk across the street down the stairs through the train station
 - Our building is the black and red striped building directly across the street from the train station exit
 - Walk around to the back side of the black and red building and you'll pass either Classic Cars or Barmer Gek and then our door will follow
 - There will be a panel on the left side that will say Dr.Charles A. Smith and Associates and you'll push the button next to it for us to let you in
 - You will then come up one full flight of stairs or take the elevator
- You can park at the gravel parking lot on Konrad-Zuse Strasse
 - This street runs in front of our building
 - In order to get to Konrad-Zuse Strasse, turn either right or left at the Porsche dealership depending on the direction you are coming from
 - You will pass a B&B Hotel and go through two lights
 - After going through the two lights, the gravel parking lot will be on your left hand side after you pass the train station and an office building
 - This parking lot requires you to pay first and put the ticket in your window
 - This parking lot only accepts payment in the form of euro coins
- You can also park at the Festplatz Flugfeld. This is the parking lot on the opposite side of MotorWorld.
 - Hourly rate for this parking lot is €1,00 (Max daily rate is €14,00) (€20,00 if parking ticket is lost)
 - If you are coming from the autobahn you will take a right onto Flugfeld-Allee and then your first left into the parking lot
 - There is a breezeway between MotorWorld and the Wichtel Restaurant that you will walk through in order to get to Charles-Lindbergh Strasse
 - Once you get to Charles-Lindbergh Strasse you will turn right and look for the black and red striped building which is our building
 - Our door to get into the practice is on this side of the building that you will face
 - There will be a panel on the left side that says Dr. Charles A. Smith and Associates. You will push the button next to it and we will let you in
 - You then will walk up one full flight of stairs to get to our office
- If you have any further questions on locating our office, please call us and we will help you find us! We look forward to welcoming you to our practice!